

General Portal FAQs

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Q. What is the “One-Stop-Shop” permitting portal?

A. The new “One-Stop-Shop” permitting portal is designed to serve as the single source for all permits issued by the State of West Virginia. To streamline the process, integration with the existing WVDOT Electronic Permit Portal will occur through a managed migration over the next year.

Q. When will the new portal go live?

A. The official go-live date is October 1, 2026.

Q. Do I need a new login to access the “One-Stop” permitting portal?

A. Yes, use of the “One-Stop-Shop” permitting portal will require a unique user ID. However, your account within the WVDOT Electronic Permit Portal will still be active.

Q. Will the permit application process change?

A. No, the review process within the WVDOT will remain the same, but you will have a new way to submit your application through the “One-Stop-Shop” permitting portal. Applicants will continue to have the ability to submit permit applications through the WVDOT Electronic Permit Portal within existing workflows.

Additionally, to better serve accelerated timelines, there will be an expedited processing option.

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Q. How does the expedited review option work?

- A.** Requests for expedited processing will be evaluated on an individual case-by-case basis. Approval for these requests will depend on several factors, including the specific level of complexity associated with the permit and current resource availability.

Following initial review, an estimated cost and projected timeline will be provided to the application for their review and approval.

Q. If I do not pay for expedited services, will my timeline change?

- A.** No. If you do not select expedited services, your application will be reviewed within our standard processing time listed. Choosing standard service will not delay or extend your expected wait time beyond the normal window. As per state code, all permits submitted will stay on schedule for review based on the date submitted.

Q. Who can I contact if I have questions about my permit?

- A.** Please continue to contact the permitting personnel in your local District Office directly with any questions or concerns.